



QUALITY POLICY STATEMENT

It's Interventional Ltd supplies a range of interventional medical devices to the NHS and private healthcare sector. Product efficacy and patient safety are fundamental to what we do; so too is providing high quality, timely customer service. Our Quality Management System provides a framework for setting the quality objectives and is at the core of how we run our business and we strive for continuous improvement through monitoring, review and evidence-based decision making.

Our goals are to:

Conduct our business ethically and with social responsibility.


- To provide exceptional customer service by always 'going the extra mile', understanding the customer's perspective, listening and delivering on our promises.
- Always put patient safety first by full regulatory compliance and effective post market surveillance.
- Ensure that the company Quality System continues to meet or exceed the requirements of the ISO 9001 standard and to comply with all legal and statutory requirements.

The Senior Management of It's Interventional Ltd is firmly committed to an effective and evolving Quality Management System supported by a culture of learning and development for continuous improvement. It's Interventional Ltd empowers its employees to implement this policy by: -

- Understanding and communicating company goals and vision.
- Being a learning organisation.
- Being customer centric and having a clear understanding of our customers and their needs.
- Cultivating a positive, inclusive culture.
- Having a robust Quality System and making people accountable.
- Developing a superior understanding of the medical device regulatory and compliance landscape.

Senior management has ownership and responsibility for the control and development of the Quality Management System. Implementation and adherence is the shared responsibility of everyone at It's Interventional Ltd.

This policy is available electronically and in hard copy to customers, suppliers, employees and other interested parties.

Signed:  Ian Aaron (Managing Director)

Date: 1st February 2022